

Course Code	Course Name	Credits
26PL012	PUBLIC ADMINISTRATION IN THE AGE OF ARTIFICIAL INTELLIGENCE	04

Course Objectives

- To understand the relationship between the state and public administration in India.
- To examine major theories and concepts of public administration and bureaucracy.
- To analyse financial administration, public policy, and administrative processes.
- To evaluate contemporary developments and the role of artificial intelligence in public administration.

Learning Outcomes

After the completion of course, the students will be able to

- Understand the major theories and concepts of public administration.
- Explain the structure and role of bureaucracy in governance.
- Understand the principles of financial administration and public financial control in India.
- Examine the process and importance of public policy in administration; and
- Understand recent developments in public administration, including the use of artificial intelligence in governance.

Unit I: Administrative Theories (10 Hrs)

Classical and scientific theories; Human relations approach; Rational decision-making,

Unit II: Bureaucracy (12 Hrs)

Weberian theory of bureaucracy; Relationship with political executives; Integrity and neutrality of civil servants,

Unit III: Financial Administration (13 Hrs)

Budget: Meaning and principles; Types and independence of audit; Control over public finance in India, 13

Unit IV: Public Policy (13 Hrs)

Meaning, characteristics, and cycle; Substantive, distributive, regulatory and redistributive policies; Importance of public policy in public administration

Unit V: New Developments and Artificial Intelligence (12 Hrs)

New developments in public administration: Use of AI in public service delivery and administration; Opportunities and challenges of AI in administration

Suggested Readings:

1. Anshari, Muhammad, (et al.). 2025. "Public service delivery, artificial intelligence and the sustainable development goals: trends, evidence and complexities." *Journal of Science and Technology Policy Management*, 16(1): 163-181.
2. Avasthi, Amreshwar & S. Maheshwari. 2006. *Public Administration*. Agra: Lakshmi Narain Agarwal Educational Publishers.
3. Bhambri, C.P. 1971. *Bureaucracy and Politics in India*. Delhi: Vikas Publications.
4. Basu, Rumki. 2005. *Public Administration: Concepts and Theories*. New Delhi: Sterling Publishing.
5. Dhariwal, Suneel & K.K. Parnami. 2008. *Civil Services and Personnel Administration*. New Delhi: Rawat Books.
6. Fadia, B.L. & Kuldeep Fadia. 2006. *Public Administration: Administrative Theories and Concepts*. Agra: Sahitya Bhawan Publications.
7. Goel, S.L. 2003. *Public Administration: Theory and Practice*. New Delhi: Deep & Deep Publications.
8. Goel, S.L. 2008. *Public Finance Administration*. New Delhi: Deep & Deep Publishers.
9. Hays, S.W. & R.C. Kearney. 2003. *Public Personal Administration: Problems and Prospects*. Englewood Cliffs: Prentice Hall.
10. Henry, Nicholas. 2010. *Public Administration and Public Affairs*. New Delhi: PHI Learning private ltd.
11. OECD. 2019. *Artificial Intelligence in the Public Sector: Opportunities and Challenges*. OECD Publishing.
12. Sarapa, A. 2004. *Public Finance in India*. New Delhi: Kanishka Publishers & Distributors.
13. Sharma, M.K. 2010. *Personnel Administration*. New Delhi: Deep & Deep Publishers.
14. Singh, Shahib & Swinder Singh. 2007. *Public Financial Administration*. Jalandhar: New Academic Publishers.

15. Singh, Hoshiar& Pardeep Sachdeva. 2005. *Administrative Theory*. New Delhi: Kitab Mahal.
 16. Sriram, Maheswari. 2005. *Public Administration in India: The Higher Civil Service*. New Delhi: Oxford University Press.

COs and Bloom's Taxonomy Level (BTL) Mapping – 26PL012		
Course Outcomes	On completing U.G. program in Political Science the students will be able to	BTL
CO1	Remember fundamental administrative theories, the concept of bureaucracy, and key aspects of financial administration in the context of India, and understand the relation between the state and administration in India	K1, K2
CO2	Apply relevant administrative theories to analyze real-world administrative challenges and issues in the Indian context	K3
CO3	Analyze the complexities and intricacies of contemporary administrative issues, identifying their implications and potential solutions	K4
CO4	Evaluate the effectiveness and efficiency of public administration policies and practices in addressing the evolving needs of India	K5
CO5	Generate creative solutions to contemporary issues in public administration in India	K6

BTL K1 and K2 – Remembering and Understanding, K3- Applying, K4 – Analyse, K5- Evaluate and K6- Create

Relationship Matrix – 26PL012														
Course Outcomes	Programme Outcomes (POs)						Programme Specific Outcomes (PSOs)						Mean Score of COs	
	PO1	PO2	PO3	PO4	PO5	PO6	PSO1	PSO2	PSO3	PSO4	PSO5	PSO6		
CO1	3	2	2	1	2	2	3	3	3	2	2	1	2.16	
CO2	2	3	3	2	2	1	3	3	2	1	3	2	2.08	
CO3	3	3	3	1	1	2	3	3	2	2	3	1	2.25	
CO4	2	3	3	2	2	1	2	3	2	2	3	2	2.25	
CO5	2	2	2	2	1	1	2	3	2	1	3	3	2	
													Total	2.14

Mean Score: 3- High, 2- Medium/Moderate, 1-Low

